### **Idea Store**

A unique concept providing a blend of

- Libraries
- Learning
- Information

in a single place



# Idea Store – the place

- We reach people!
- A shared, free community space in central locations, open to all
- Very high design specification
- Open every day, all year round
- More than 2.2 million visits every year
- Demographics match the local population
- 5 Idea Stores now



#### Idea Store Canary Wharf 2006

212,092 visits









Idea Store Watney



Local History Library & Archives (Bancroft Rd)



1,050 visits







Shadwell Centre



Bethnal Green Library 119,430 visits



### Idea Store – areas of focus

- Digital inclusion
- Employability
- Health and Wellbeing
- Universal services



# **Idea Store Learning**

- Idea Store Learning has been graded as good by Ofsted and is working towards being outstanding
- 80% of teaching observed is assessed as good or outstanding
- In 2014 learners from Idea Store Learning won the London Regional Award for Learning through ESOL and The National Award for Learning in Families and Communities. Enrolments have seen an 18% growth over three years
- 92.5% of our learners tell us that their experience of learning with us is good or excellent
- Idea Store Learning delivers a Skills Funding Agency contract worth £2.8 million annually





# **LBTH Literacy Profile**

The 2011 Skills for Life Survey: A Survey of Literacy, Numeracy and ICT Levels in England December 2012

WARR	Below level 1	L1 and above	Percentage with
WARD	Literacy	literacy	ESOL
Bethnal Green North	22.4%	77.6%	25.3%
Bethnal Green South	22.9%	77.1%	28.2%
Blackwall and Cubitt Town	17.5%	82.5%	24.3%
Bow East	21.2%	78.8%	17.3%
Bow West	17.0%	83.0%	15.5%
Bromley-by-Bow	26.6%	73.4%	30.6%
East India and Lansbury	26.3%	73.7%	27.5%
Limehouse	21.4%	78.6%	26.4%
Mile End and Globe Town	21.9%	78.1%	23.8%
Mile End East	24.3%	75.7%	29.3%
Millwall	15.5%	84.5%	24.4%
St Dunstan's and Stepney			
Green	24.4%	75.6%	27.5%
St Katharine's and Wapping	15.2%	84.8%	20.9%
Shadwell	22.9%	77.1%	28.0%
Spitalfields and Banglatown	21.8%	78.2%	32.1%
Weavers	23.3%	76.7%	24.4%
Whitechapel	20.9%	79.1%	31.6%



# Impact of Poor Literacy

- Restricted Access to Health and Education
- Impact on family and Children
- Access to Employment
- Progress in Employment.
- Social Integration and Confidence
- Vulnerability to Exploitation
- Reduced Independence





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### The Idea Store Learning Approach

- Framed by Skills Funding Agency and Local Needs.
- A focus on accessibility through a variety of approaches and locations.
- Working in partnerships.
- Integrating with Idea Stores and Skillsmatch
- To work towards self reliance and confidence through support and challenge.





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### The Idea Store Learning Approach to SFL

- Idea Store Learning provides Skills for Life provision for approximately 700 residents a year.
- ISL deliver a range of accredited and non accredited programmes in Idea Stores and Outreach venues.
- Many of these learners have very low levels of basic literacy skills in English (and sometimes in their first language).



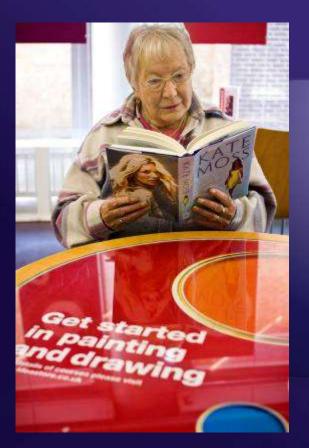
### Idea Store Learning Approach to SFL

- In 2014-15, ISL are offering over 350 places on Family Learning Literacy and English Writing/Grammar Skills courses.
- ISL offers a range of courses tailored at different types of learners and their particular needs.
- We teach in Idea Stores and at different outreach locations across the borough and over different time slots to accommodate learners needs.









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### The Idea Store Approach to Engagement

- ISL offer regular drop in assessment sessions throughout the year.
- New and existing learners can drop in to check their skills and get referred to a relevant course.
- We have formed close partnerships with local schools and children's centres who help us identify learners who would not access our mainstream provision.



# Case Study: Tayyaba Patel

- When Tayyaba first came to the UK, she could not speak any English.
- She started her learning journey in 2012 at one of our outreach Children's Centres.
- She soon progressed to accredited ESOL classes in Idea Stores and passed Entry 2 and 3 and Level 1 ESOL.
- Last year she passed Level 1
  Functional Skills English and is
   now preparing for Level 2 at
   Tower Hamlets College.





### Case Study: Rania Elkhen

- Rania started her learning journey with Idea Store Learning in 2013 and was assessed at ESOL Entry 3.
- She completed a year of Family Learning Literacy at Cubitt Town Primary School.
- She showed high motivation and aspirations in the course and progressed on and completed her Level 1 Functional Skills Literacy in Reading and Writing and Level 2 Reading in Functional Skills Literacy.

- Last year she was unable to access any provision due to childcare issues.
- This year is back in a mainstream class completing her Level 2 ESOL ASB examination class at the Shadwell Centre.



### **Next Steps**

- Provide access for employed people
- Increase level of family learning
- Explore what online provision is appropriate
- Develop sustainable resource including staff
- Develop routes to progression in Maths and English





Library Learning Information

www.ideastore.co.uk